



AOA Refund Policy

December 2020 (rev 01/28/21)

Due to the COVID-19 Pandemic, Alpine Ontario Alpin has developed the following refund policy for membership fees paid between July 1, 2020 – April 31, 2021.

Exception List

Please note that below scenarios represent those ***who are not subject to this Policy*** and thus no refund option is provided:

1. Ontario Ski Team Athletes
2. Those that have participated in sanctioned activities prior to June 30, 2021 including:
 - a. Those that have participated in a sanctioned competition
 - b. Those that have participated in a sanctioned training camp (i.e. dryland, on hill training)
3. Officials annual dues

Refund Policy

1. All ACA fees are non-refundable.
2. All AOA fees are refundable before April 31, 2021.

Refund Requests

1. All refund requests must be communicated to AOA via email to admin@alpineontario.ca.
2. All refunds will be granted within 14 working days of the refund request.

For information on ACA, AOA and division fees, please [click here](#).

For information on what AOA is responsible for and how we utilize revenue, please [click here](#).